

18/08/2022

NOTICE: Bearack Trailblazer 2 Rack Support Hook use & Incorrect Instructions

Hi there,

It has come to our attention that the support hooks on the Bearack Trailblazer 2 rack have caused some users trouble.

The hooks on the Trailblazer 2 must be used in conjunction with the included strap to secure the bikes to the rack. The hooks are there to lock the bike, not to solely secure them to the rack. When securing the bike to the rack with the hook, please only apply a gentle pressure. Then, loop the provided strap around the bikes and rack before applying firm pressure to the strap. The hooks hold the bike upright and in place, and the strap secures the bike to the rack.

[Click here](#) to see the rack in use.



We have also found an unclear step in the instructions. Step 4 states:

“Please note that the long hook must be installed first and that the hook points away from car. Then install the short one on top.”

The order in which the hooks are installed is correct, however, the long hook should point towards the car. This is shown in the diagrams, but unclear in the written instructions.

For any questions or queries, please contact our Customer Service team on 09 267 1245 or email sales@advancetraders.co.nz